

FOR IMMEDIATE RELEASE  
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## Information Available for Citizens with Questions in Western Iowa

DES MOINES – Citizens in Western Iowa counties may access several resources for answers to questions regarding possible widespread flooding in the Missouri River valley.

### Iowa Concern Hotline

Citizens in the affected areas may call the **Iowa Concern Hotline** at **1-800-447-1985**. When flooding is a concern in the state, Iowa State University Extension's Iowa Concern hotline is available for those who need assistance. The Iowa Concern Hotline is available 24 hours a day. All calls are free and confidential, and the operators are willing to assist wherever possible.

### 2-1-1

In addition, residents may call **2-1-1** with questions or concerns about the flooding and steps they should take. 2-1-1 is an easy to remember telephone number that connects callers to information about critical health and human services available in their community:

- Basic human needs resource: food banks, clothing, shelters, rent assistance, utility assistance.
- Support for older Americans and persons with special needs: home health care, adult day care, congregate meals, Meals on Wheels, respite care, transportation, and homemaker services.
- Volunteer opportunities and donations.

### Donations and Volunteering

**Donations of "stuff" (clothing, miscellaneous food items, household goods, etc.) are NOT needed at this time.** Cash is best; it doesn't need to be sorted, stored or distributed, and cash allows the receiving voluntary agency to direct the donation to the needs that most urgently need addressing. To donate cash, visit [www.aidmatrixnetwork.org/CashDonations/Default2.aspx?ST=Iowa](http://www.aidmatrixnetwork.org/CashDonations/Default2.aspx?ST=Iowa)

Those wishing to volunteer in the flood fight may sign up to do so at [www.volunteeriowa.org](http://www.volunteeriowa.org).

### More Links and Social Media

- Donation, volunteer links and more can be found on the Iowa Homeland Security and Emergency Management (HSEMD) website at [www.iowahomelandsecurity.org](http://www.iowahomelandsecurity.org).
- Information about what citizens can do before, during, and after a flood can be found at [www.BeReadyIowa.org](http://www.BeReadyIowa.org).
- "Like" Iowa HSEMD on Facebook: <http://www.facebook.com/pages/Iowa-Homeland-Security-and-Emergency-Management/71177723860>

***Continued: Information Available for Citizens with Questions in Western Iowa – June 3, 2011***

- Follow HSEMD on Twitter: <http://twitter.com/iowaHSEMD>
- Those wishing to follow the events via Twitter should follow and use the hash tag #MORiver. This hash tag will be used throughout the duration of flooding along the Missouri River.
- Additionally, Gov. Branstad's office has set up a webpage, <https://governor.iowa.gov/news/missouri-river-flooding>, for Iowans to get updates on flooding along the Missouri River.

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