April is 9-1-1 Education Month

Gov. Terry Branstad has designated next month as 9-1-1 Education Month in Iowa. Each year, both the U.S. Congress and the National Emergency Number Association (NENA) recognize April as National 9-1-1 Education Month.

In Iowa, this month-long campaign is aimed at helping Iowans of all ages recognize the importance of 9-1-1 and the role they play in ensuring effective and efficient emergency response in times of crisis.

As consumers utilize new communications technologies and devices, 9-1-1 education takes on an increased importance. Another reason for 9-1-1 education is that as people get older, they tend to forget how and when to use 9-1-1.

9-1-1 should only be called in an emergency. If you need police, fire or emergency medical services, that’s the time to dial 9-1-1.

If you dial 9-1-1 by mistake, don’t hang up! Instead, stay on the line and explain to the call taker that you dialed 9-1-1 by accident.

Remain calm when dialing 9-1-1. Speak clearly and follow any instructions the call taker may give. Do not hang up until the call taker tells you it’s O.K. to hang up.

Know where you are. When you call 9-1-1, the call taker will ask your location. It’s always good to be aware of your surroundings in case the need to call for help arises.

For additional 9-1-1 facts and helpful hints, visit www.BeReady.iowa.gov. Ω
The 2008 floods have created many challenges to communities throughout the state of Iowa. Numerous public buildings, which house essential services to these communities, were damaged and destroyed. The City of Coralville in Johnson County is one such community that sustained extensive damage.

The city’s parks and recreation building and its transit maintenance facility (which holds its administrative offices, bus storage, and bus maintenance operations) were both severely flooded. Both of these facilities were located in the Special Flood Hazard Area (SFHA). A portion of the transit maintenance facility was even located in the flood way.

The Public Assistance (PA) grant program, implemented by FEMA and administered by HSEMD, provided funding to completely replace these flood-damaged facilities. In accordance with 44 CFR §206.226(f), a facility is eligible for replacement when the repair cost exceeds 50 percent of the replacement cost. Both of these facilities were approved for relocation and replacement outside of the SFHA.

The old, damaged facilities were subsequently demolished and the land where the buildings were located remains vacant. When the FEMA regional administrator approves the permanent relocation of a damaged or destroyed facility, FEMA will not provide future funding for repair or replacement of a facility at the original site, unless an open space use is pursued in accordance with 44 CFR Part 9.

Coralville now enjoys a brand new, combined facility, located just south of the water tower on Tenth Street. The city believed that it would be able to increase efficiencies by sharing one facility. By combining the two facilities into one, it created what the PA program refers to as an “improved project.” Such improved projects are limited to the federal share of the estimated costs of the original project, or to

Continued on Page 3...
Critical infrastructure/ key resources workshops

You’re invited! Participate in a FREE, interactive workshop that will emphasize the coordination between public and private partners.

Sponsored by HSEMD and the Safeguard Iowa Partnership, the purpose of this workshop is to provide public and private participants an opportunity to integrate public-private collaboration in a statewide response to a disaster. The workshop will focus on the preparedness, sustainability and response of the critical infrastructure and key resources. Finally, it provides an opportunity for the partners to strategize with peers through the sharing of personal experiences and lessons learned.

Workshop #1
When: April 2
Where: Iowa School for the Deaf 3501 Harry Langdon Blvd. Council Bluffs

Workshop #2
When: April 9
Where: Hills Bank and Trust Co. 3905 Blairs Ferry Rd. NE Cedar Rapids

Workshop #3
When: April 18
Where: Wells Fargo 800 S. Jordan Creek Pkwy. West Des Moines

Registration begins at 8:30 a.m. for each workshop, and each workshop will wrap up at 3:15 p.m.

To participate, contact Jesse Truax at jtruax@safeguardiowa.org or 515.246.1707.

Due to limited space, participation will be limited to CI/KR owners and operators and government partners. Ø

Rebuilding Coralville

...Continued from Page 2

the federal share of the actual costs of completing the improved project—whichever is less. The balance of the funds is a non-federal responsibility. In this instance, the city received $4.3 million from FEMA to help fund the project, while the overall project had a price tag of $7.9 million.

Once again, state, federal and local governments have worked together to turn a terrible situation into a beneficial outcome for a local community here in Iowa.

Submitted by HSEMD Deputy PA Officer Rick Biondi. Ø

ON THE CALENDAR

MARCH
American Red Cross Month
National Poison Prevention Week (17-23)
Severe Weather Awareness Week (25-29)

APRIL
National 9-1-1 Education Month
National Volunteer Week (21-27)

MAY
Public Service Recognition Week (5-11)
National Nurse’s Week (6-12)
National Police Week (12-18)
National EMS Week (19-25)
National Public Works Week (19-25)
Memorial Day (27)*

*State holiday. HSEMD offices will be closed.
National Poison Prevention Week is March 17-23

Did you know that every eight seconds, someone calls a poison center?

The U.S. Congress established National Poison Prevention Week in September 1961. National Poison Prevention Week is designed to highlight the dangers of poisonings and how to prevent them.

According to the Poison Prevention Week Council, each year more than two million poisonings are reported in the United States. The majority of non-fatal poisonings occur in children younger than six years old.

To get help from your local poison control center, call 1-800-222-1222, 24 hours a day, seven days a week. Service is available throughout the U.S. and its territories.

Learn how to keep your pets safe from poison, too. The American Society for the Prevention of Cruelty to Animals (ASPCA) has established a 24-hour hotline that you can call if you believe your pet has ingested a potentially poisonous substance. Like our kids, our pets are vulnerable to everyday products (including foods like chocolate, avocado, raisins and grapes, and garlic) in our homes. Call 1-888-426-4435 to get help from the ASPCA Animal Poison Control Center. (A consultation fee may be added to your credit card.)

For a comprehensive list of the foods you should avoid feeding your pet, or other hazards that may affect them, visit www.BeReady.iowa.gov.

Severe Weather Awareness Week Moves to March

This year, the Iowa Homeland Security and Emergency Management Division and the National Weather Service (NWS) will recognize the week of March 25-29 as Severe Weather Awareness Week (SWAW) in Iowa. Before 2013, SWAW was observed the first full week in April.

The goal of SWAW is to provide Iowans with a better understanding and to increase awareness of the state’s spring weather hazards.

The highlight of the week will be the annual tornado drill, which falls on Wednesday, March 27, at 10 a.m. Schools, businesses, government officials, military, and individuals are encouraged to participate in the drill.

Fact sheets and brochures can be found on the NWS and BeReady websites, as well as podcasts and public service announcements. This year, the NWS and HSEMD are also producing a series of videos that will be available online as well. Visit www.BeReady.iowa.gov for details and links to your local NWS website.
Training opportunities

**All-Hazards Incident Commander Training**

**When:** March 25-29
8 a.m.–4:30 p.m.

**Where:** Polk County EMA
1907 Carpenter Ave.
Des Moines

Contact: Andrew James,
ajames@storycounty.com.

Register at [http://homelandsecurity.iowa.gov/training](http://homelandsecurity.iowa.gov/training). For more information, contact: Susan Green at susan.green@iowa.gov or 515.725.3243, or Beth Lewis at beth.lewis@iowa.gov or 515.725.3204.

**EOC Management & Operations (G775)**

**When:** March 27–28
10 a.m.–4:30 p.m.

**Where:** Grinnell Police Dept.
1020 Spring St.
Grinnell

Register at [http://homelandsecurity.iowa.gov/training](http://homelandsecurity.iowa.gov/training). For more information, contact: Susan Green at susan.green@iowa.gov or 515.725.3243, or Beth Lewis at beth.lewis@iowa.gov or 515.725.3204.

**Mass Fatalities Incident Management (G 386)**

**When:** April 16-17

**Where:** Indian Hills CC
Roseman Video Conf.
Training Center
651 Indian Hills Dr.
Ottumwa

Contact: Liz Manion, mmanion@storycounty.com.

**ICS/EOC Interface (G191)**

**When:** April 23
8:30 a.m.–4:30 p.m.

**Where:** Kirkwood CC
6301 Kirkwood Blvd.
Cedar Rapids

Register at [http://homelandsecurity.iowa.gov/training](http://homelandsecurity.iowa.gov/training). For more information, contact: Susan Green at susan.green@iowa.gov or 515.725.3243, or Beth Lewis at beth.lewis@iowa.gov or 515.725.3204.

**Intermediate ICS (ICS 300)**

**When:** April 12, 4-10 p.m.
April 13, 8 a.m.–3 p.m.

**Where:** Demo Center
Boyden

Contact: Sioux County EMA at nateh@siouxcounty.org.

**Rapid Needs Assessment (G250.7)**

**When:** April 24
9 a.m.–3 p.m.

**Where:** Kirkwood CC
6301 Kirkwood Blvd.
Cedar Rapids

Register at [http://homelandsecurity.iowa.gov/training](http://homelandsecurity.iowa.gov/training). For more information, contact: Susan Green at susan.green@iowa.gov or 515.725.3243, or Beth Lewis at beth.lewis@iowa.gov or 515.725.3204.

**Planning for the Needs of Children in Disaster (G366)**

**When:** April 25
9 a.m.–3 p.m.

**Where:** Black Hawk Co. EOC
1925 Newell St.
Waterloo

Register at [http://homelandsecurity.iowa.gov/training](http://homelandsecurity.iowa.gov/training). For more information, contact: Susan Green at susan.green@iowa.gov or 515.725.3243, or Beth Lewis at beth.lewis@iowa.gov or 515.725.3204.

**Essential Records & COOP/COG**

**When:** May 14
8 a.m.–4 p.m.

**Where:** Hoover State Office Bldg.
Level A, Room 5
Des Moines

Continued on Page 6...
Training opportunities

...Continued from Page 5

A.L.I.C.E. Instructor Training
When: June 3–4
Where: Luther College
       Valders Hall of Science
       Auditorium V-206
       Decorah
Contact: Liz Manion, mmanion@storycounty.com.

A.L.I.C.E. Instructor Training
When: June 5–6
Where: Area Education Agency
       824 Flindt Drive
       Storm Lake
Contact: Liz Manion, mmanion@storycounty.com.

Effective Communication (IS-242a)
When: July 23–24
8 a.m.–4 p.m.
Where: Camp Dodge, Bldg. B62
       7105 NW 70th Ave.
       Johnston
Register at http://homelandsecurity.iowa.gov/training. For more information, contact: Susan Green at susan.green@iowa.gov or 515.725.3243, or Beth Lewis at beth.lewis@iowa.gov or 515.725.3204.

Wide Area Search (PER 213)
When: Aug. 20–22
8 a.m.–5 p.m.
Where: Marshall County Sheriff
       2369 Jessup Ave.
       Marshalltown
This course is applicable to those who would need to conduct wide area searches due to a natural disaster or terrorist incident.
Contact: Kim Elder, kelder@co.marshall.ia.us.

ICS/EOC Interface (G191)
When: Aug. 21
8 a.m.–4 p.m.
Where: Grinnell Police Dept.
       1020 Spring St.
       Grinnell
Register at http://homelandsecurity.iowa.gov/training. For more information, contact: Susan Green at susan.green@iowa.gov or 515.725.3243, or Beth Lewis at beth.lewis@iowa.gov or 515.725.3204.
Legislative Update

The first funnel for the General Assembly passed on March 8. The funnel is a self-imposed deadline for the legislature as a way of thinning out the number of bills they will consider for the rest of the session. If a bill has not moved passed a certain step in the process, it can no longer be considered.

Some of the bills that survived the funnel include:

- **HF307/SF268** – a bill to convert HSEMD to a stand-alone department
- **SF304** – a bill that would create a public safety training and equipment trust fund
- **HF268** – a bill that would eliminate smart planning requirements that are presently found in Iowa law
- **HF539/SF376** – a bill establishing immunity for architects who volunteer during times of disaster
- **HF510/SF421** – a bill that provides changes to E911 service including equalizing wire and wireless surcharge at $1.00
- **SF320** – a bill that requires schools to develop comprehensive emergency response plans

Of course, all state budget-related bills remain alive and are being actively discussed in both chambers. Look for these bills to take more time as we progress deeper into the session. The fact that a surplus exists in the treasury certainly creates an interesting challenge that the legislature has not had to address in recent years.

The next funnel date occurs on April 5. After that, look for the legislature to push hard to meet their scheduled end of the session on May 3.

Submitted by John Benson, HSEMD legislative liaison. Ω

Post-conference training announced

The training scheduled for Oct. 10, 2013, to follow the 10th Annual Iowa Homeland Security Conference, will be **Social Media for Natural Disaster Response and Recovery**. There will be two 8-hour sessions held simultaneously. Registrants must have a laptop with a wireless connection to participate.

The goal of this day-long, interactive course is to provide participants with an understanding of social media and its uses; as well as current tools, methods and models to properly make use of social media for crisis communication. This course will assist participants in creating a communications strategy for disaster preparedness, response and recovery.

This course is designed for emergency managers who:

- Are in the process of evaluating social media as a way to increase communication reach
- Are in need of a basic knowledge of how to implement social media
- Have a basic understanding of social media but would like to round out their knowledge base.

Registration for this training will be available soon at [http://homeland-security.iowa.gov/training](http://homeland-security.iowa.gov/training). Ω
National Volunteer Week is April 21-27

National Volunteer Week is about inspiring, recognizing and encouraging people to engage in their communities. It’s about demonstrating to the nation that by working together, we have the fortitude to meet our challenges and accomplish our goals. National Volunteer Week is about taking action and encouraging individuals and their respective communities to be at the center of social change—discovering and actively demonstrating their collective power to foster positive transformation.

Volunteers play a crucial role in disaster response, supplementing the efforts of emergency responders who provide immediate relief and care to individuals following a disaster. The Iowa Disaster Human Resource Council (IDHRC) encourages organization and identification of volunteers before a disaster occurs. Once identified, these volunteers are able to provide needed assistance in response and recovery efforts.

Iowa is currently ranked second in the nation for its volunteer rate (percentage of Iowans who volunteer), however, it is near the middle of the pack for the number of hours volunteered—on average, 34.2 hours per year. In other words, Iowans are more likely to volunteer but on average volunteer fewer hours than the national average.

Through the “What’s Your 50?” campaign, Volunteer Iowa hopes Iowans will increase their service activities to 50 hours per year. Contributing an extra 16 hours annually per resident would provide an additional $1 billion worth of services and improve the well-being of the Iowans who volunteer. Research has shown that an annual contribution of 50 hours tends to be the tipping point for maximizing impact; both to the individual who volunteers as well as the benefactor of their service.

For more information on how to get involved, visit www.BeReady.iowa.gov.

Iowa Homeland Security & Emergency Management

Administrator
Mark Schouten
7105 N.W. 70th Ave.
Camp Dodge, Bldg. W-4
Johnston, Iowa 50131
www.homelandsecurity.iowa.gov
Ph: 515.725.3231
FAX 515.725.3260

HSEMD MISSION

Lead, coordinate, and support homeland security and emergency management functions in order to establish sustainable communities and ensure economic opportunities for Iowa and its citizens.

Secure & Prepared is published for those involved in the homeland security/emergency management system in the state of Iowa. For more information, contact Stefanie Bond at stefanie.bond@iowa.gov.

NEWS TEAM

Stefanie Bond
Laura Carlson
Katie Ewing
Beth Lewis
Amy Meston
Lucinda Robertson
Nick Smith
Kathy Stodola

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