

Note: These minutes are a draft and are not to be considered official until approved at the next meeting.

	<p>Iowa 911 Communications Council Meeting Thursday, May 14th, 2020 Virtual Meeting via Internet/Phone</p>
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Call to Order

The meeting was called to order by Chair Rob Rotter at 9:00 A.M. and a quorum was determined from the roll call.

Roll Call

	Representative	Attendance
Iowa Association of Public Safety Communications Officers (APCO) Secretary	Cara Sorrells	Present
alternate	Angie Dobyns	
Iowa Chapter of the National Emergency Number Association (NENA)	Tracey Bearden	Present
alternate	Kirk Hundertmark	Present
Iowa Geographic Information Council	Lawrence Hartpence	Present
alternate	vacant	
Iowa State Sheriffs & Deputies Association (ISSDA)	Robert Rotter	Present
alternate	Dean Kruger	
Iowa Peace Officers Association (IPO)	George Griffith	Present
alternate	vacant	
Iowa Professional Firefighters (IAPFF)	Mike S. Bryant	Absent
alternate	Doug Neys	
Iowa Firefighters Association (IFA)	Mark Murphy	Present
alternate	Tom Berger	
Iowa Emergency Managers Association (IEMA)	Jeff Anderson	Present
alternate	Mindy Benson	
Iowa Department of Public Safety (IDPS)	Robert Johannesen	Present
alternate	vacant	
Iowa Emergency Medical Services Association (IEMSA)	Rob Dehnert	Present
alternate	Paul Andorf	
Iowa Telephone Association <15,000	Jack DeAngelo	Present
alternate	Pat Snyder	
Iowa Telephone Association >15,000	Taylor Tippell	Absent
alternate	Wayne Johnson	
Cellular Providers	Steve Zimmer	Absent
alternate	Bill Tortoriello	
PCS Providers	Joe Sargent	Absent
alternate	vacant	
Auditor of the State, Ex-Officio member	John McCormally	Absent
Staff:		
Blake DeRouchey, 911 Program Manager		Present

Guests also present by teleconference:

Hollie Davidson, ISICSB

Mike Lauer, ICN

Chris Maiers, ISICSB SWIC
Brent Long, Polk County SO
Amanda Roush, Story County 911
Curtis Pion, Polk County SO
Marilyn Stayner, Worth County 911
John Drury, CenturyLink
Kathy Herrick, Floyd County 911
Tammy Rodriguez, ICN
Stephen Rodriguez, ICN
Cheryl Eklofe, Mahaska County SO
Don Miller
Cody Brink, Zetron
Diane Sefrit, SCI 911
Doug McCasland, Warren County 911
Darren Basch
Erin Froning, Cerro Gordo County SO
Frank Bosco
Mike Becker, SECC

Brad Button, Des Moines PD
Allie Bright, 911 Program Planner
Tara Ganpat-Puffett, IUB
Debbie Garrelts
Mindy Benson, Tama County EMA
Michelle Beekman, Northwest Telephone
Bill Burnett, Comtech
Jon Osborne, CenturyLink
Bobbie Wells, Sac County 911
Scott Rounds, Des Moines PD
Jim Lundsted, CISA
Paige Baetsle, Iowa County 911
Stacen Gross, GeoComm
Jamey Robinson, Mahaska County EMA
Mark Van Hooser, Buena Vista County 911
Jeff Bernatz, Chickasaw County EMA
Christin Mechler, LSA

Introductions

Chair Rob Rotter welcomed everyone. Board members in attendance introduced themselves.

Approve the Agenda

Chair Rob Rotter asked for a motion to approve the agenda as presented. Motion by Tracey Bearden to approve the agenda. Seconded by George Griffith. All ayes. Passed.

Approve the Minutes

Chair Rob Rotter asked for a motion to approve the previous meeting minutes. Motion by Rob Dehnert. Seconded by Jeff Anderson to approve the minutes of March 12th, 2020. All ayes. Passed.

State of Iowa Administrator Reports (Blake DeRouchey)

Program Manager Report

- Upcoming Wireline Migration
 - Delayed due to third party infrastructure
 - Approximately one month—hope to reschedule soon
- Program Financials
- 100% form submission! Chickasaw County has also submitted the past due form
- Estimated End of Year pass through amount: \$2,838,540 or \$25,119 per PSAP

2020 GIS Information

Period 2: January-June

All counties remain eligible for \$6,000 from Jan-Jun submissions

Benchmarks:

Upload within the period (Jul-Dec)

98% GIS

95% ALI to Road Center Line

Benchmarks 2021 (proposed)

Upload within the period (Jul-Dec)

98% GIS

98% ALI to Road Center Line

- March:
 - 9 Counties
 - \$54,000
- April
 - 19 Counties
 - \$114,000
- Total Period 2:
 - 79 Counties
 - \$510,000
- Total FY20: 1,062,000
- Total FY19: 1,068,000

Current Travel/Public Ed/Training Fund

- **\$100,000 Annually (FY2020)**
- Expended: \$59,361.30
- Remaining: \$40,638.70
- Application closed for FY2020
- Cancelled/postponed/returned: \$36,954.50
- Delaware Co: A Victim's Plea
- BV Co: Active Shooter
- APCO: Peer Support
- Cerro Gordo: 911's Least Wanted
- APCO/NENA Spring Conferences
- Offered virtually: \$5,000
- ILEA: The Healthy Dispatcher; Positive Interaction with Difficult People -- June 23

State of Iowa Project Update(s)

Zetron/Shared Services – Cody Brink, Zetron

- **Jones Co live March 25.**
- **Van Buren Co Live April 8.**

- Cass Co Live May 8.
- DESCOM (Des Moines Co) circuits turned up May 6. Max CT goes live May 20. CAD, Mobile CAD and EMD deployments underway.
- Jones Co EMD deployment underway.
- Oelwein PD goes live Jun 10.
- Buchanan Co, Linn Co, Ringgold Co and Winneshiek Co quotes in progress.
- Warren Co site survey being scheduled.
- Humboldt Co, Iowa Co, Shelby Co and Marion Co deployments are on hold pending Comtech Wireline and State-wide ALI project dates.

Count	Location	Services	Circuit turn up	Go Live
17	DESCOM	MAX CT, CAD, Mobile CAD, EMD	4/27/2020	5/20/2020
18	Oelwein PD	MAX CT, EMD(PD)	6/3/2020	6/10/2020
19	Humboldt CO	MAX CT	TBD	TBD
20	Iowa Co	MAX CT (No Map), EMD (PP), MIS, PBX, Wallboards	TBD	TBD
21	Marion CO	MAX CT, EMD (PP)	TBD	TBD
22	Shelby CO	MAX CT, CAD, Mobile CAD, MIS	TBD	TBD

Services Key

Max CT	MAX Call Taker. Includes Logger and Map Viewer
CAD	Computer Aided Dispatch
MIS	Management Information System
EMD	Emergency Medical Dispatch
PP	<u>PowerPhone</u>
PD	Priority Dispatch

There has been a delay in the project or about a five week turn back to the wireline migration. They will begin again mid-June and need to agree upon some sites. They have been having weekly calls; there are a lot of moving parts and no major issues. Lauer thanked everyone for weathering through this and thanked the PSAPs who have allowed access. They are now looking towards late Fall time frame to finish the project. Bill Burnett with Comtech echoed Lauer's sentiments and thanked everyone as well. They asked PSAPs for information and they received what they need.

Blake DeRouchev thanked everyone for their patience and advised he has been pulled into Ops due to the COVID-19 crisis. He appreciated everyone filling out the surveys they sent out and for the ongoing support.

Training Funds Request

None.

Technical Advisory

None.

SWIC Chris Maiers gave the following update

- Working on our TA requests that were approved by CISA/ECD post COVID.
 - o We have had to delay nearly all of them and are working on avenues to make them up.
- PSAP Grant – More test calls scheduled for next week.
 - o Still offering one-on-one PSAP training, and we have been able to do this virtually. Let me know if you want some training.
- ISICS applications approved over the last couple of months:
 - o Avera Health-Avera Care flight – Level 1
 - o Baxter Fire Department – Level 2
 - o Calhoun County EMA – Level 2
 - o Delaware County Comms – Level 1
 - o Des Moines Public Schools – Level 2
 - o Iowa National Guard – Level 2
 - o Safeguard Iowa Partnership – Level 2
 - o West Branch Police Department/Fire Department – Level 2
 - o Anamosa Fire Department – Level 1
 - o Clarke County Emergency Management – Level 1
 - o Iowa Department of Corrections-Mount Pleasant – Level 2
 - o Mitchell County EMA – Level 2
 - o Waukon Police Department – Level 2
- ISICS application up for approval today:
 - o Pottawattamie County – Level 2
 - o Winneshiek County – Level 1
- LTE Deployable Policy is up for possible approval today following no public comments.
- Status Board is live. We expedited it with COVID response and the need for local coordination on things like drive through testing sites. Any comms plan can utilize StatusBoard to let users know what is available vs in use.

- o 57 agencies/PSAPs with 347 accounts.

- Sign up for access if you haven't already... It's free

- o 6th TAC in each region is for COVID response at the local level. Additional talkgroups are available if needed

- o StatusBoard training will be offered virtually within the next month or so assuming the Standard is done.

Jim Lundsted Update

Lundsted briefed about availability and flexibility to deliver CISA Technical Assistance, and that courses they can deliver virtually are very feasible – they are ready to work with states on them now. Also mentioned threats to various sectors, particularly cybersecurity and the Coronavirus disinformation campaigns CISA has a document, called CISA Insights, on the topic. (See below) More CISA Insights information at:

< <https://www.cisa.gov/insights> >

He also talked briefly about 5G wireless network conspiracy theories (attempts to incite concern about next generation 5G networks, and potential threats to communications infrastructure). There is a lot of news about the topic in open source, but he specifically mentioned a commercial tower that was intentionally dropped by individuals at a site in Nevada last week.

< <https://kpvm.tv/todays-top/506776> >

As it can be difficult for someone who is not particularly tech-savvy to know the difference between a commercial (cellular) tower and a public safety tower, increased vigilance on our part is called for now to protect our critical communications infrastructure.



CISA
CYBER-**INFRASTRUCTURE**

MAY 2020

CISA INSIGHTS

COVID-19 Disinformation Activity



False and misleading information related to the coronavirus (COVID-19) are a significant challenge. This CISA Insight provides an overview of coronavirus disinformation and steps that can be taken to reduce the risk of sharing inaccurate information with your friends and family.

COVID-19 DISINFORMATION

After the initial outbreak of COVID-19, disinformation campaigns appeared online. Information manipulation and fabrication about COVID-19's origin, scale, government response, and/or prevention and treatment surged as creators leveraged people's increased uncertainty.

Virus Origin

China and other authoritarian governments have promoted false claims about the origins of the virus in an attempt to shift blame overseas and divide free societies against themselves. Common tactics they use include censoring news, injecting false narratives onto social media platforms, and promoting slick government-produced videos.

Virus Scale

Chinese state-backed media continue to promote content emphasizing China's claimed success rapidly controlling the virus, while suggesting the U.S. and other Western countries have failed in their response. These narratives are amplified on a variety of social media platforms.

5G and COVID

Disinformation campaigns have promoted false narratives that 5G technology suppresses immune systems and that 5G spectrum bands spread the virus.

Government Response to COVID-19

Disinformation involving the government's response to COVID-19 has been circulated to cause confusion among Americans, including false claims the National Guard Bureau would be supporting nationwide quarantines.

Prevention and Treatment of COVID-19

False information about COVID-19 treatments continue to circulate on social media, including potentially extremely harmful suggestions to drink bleach or chlorine dioxide, to use vitamin C or boiled garlic, or that illicit drug activity can "cure" the virus.

PROTECT YOURSELF

There are simple steps you can take to minimize the likelihood of amplifying disinformation.

1. Go to trusted sources of information like www.Coronavirus.gov. FEMA has also established a coronavirus rumor control website at www.FEMA.gov/coronavirus/rumor-control where you can learn more about specific disinformation campaigns.
2. Check the source of the information.
3. Search for other reliable sources of information on the issue.
4. Think before you link – take a moment to let your emotions cool down before sharing anything online.

CISA'S ROLE AS THE NATION'S RISK ADVISOR

CISA collaborates with industry and government partners to help organizations understand and counter critical infrastructure and cybersecurity risks associated with the malicious activities of nation-state and non-state actors. CISA provides recommendations to help partners stay vigilant and protected against potential foreign influence operations.

Contact Information:

CISA.gov has more information about COVID-19, as well as information on identifying and combatting disinformation. We ask that anyone with any relevant information, or indication of a compromise, contact us immediately.

34A Update

None. Any movement has been postponed until they can get some participation. Tracey Bearden reported that they do not want to exclude anyone.

Baseline Knowledge for 911 Communications

None. Jamey Robinson asked that the issue be tabled until there is a formal discussion. Chair Rotter agreed it is difficult to get things done in a virtual setting.

Legislative Issues

Blake advised that they are scheduled to come back into session on June 3. It will look a lot different with health screenings to get inside the Capitol and hand sanitizing stations throughout. What will they consider? It will probably be budgetary issues versus other things like 911 and the Telecommunicator language issue.

Unfinished Business

On the agenda was further discussion and possible action on policy changes pertaining to training funds requests. Chair Rotter advised that he would like to propose something in the essence of simplicity. He proposed adding a local 10% match to training fund requests to be recovered locally. It can be by the way of the applicant, via participants, or sponsors. How they recover it would not be the business of the Council. This match would be with the exception of ILEA, APCO and NENA requests. Rotter explained he has no negative feelings towards the idea of a per student cap, but this could unintentionally cause some artificial pricing and create a lower or higher price. Then that might be something we would have to chase constantly and monitor/adjust. Rotter asked if the Council would consider such a motion. Lawrence Hartpence made a motion to implement the 10% local match to future training fund requests. Seconded by George Griffith. Chair Rotter called for a roll call. Bearden -aye, Hartpence – aye, Rotter – aye, Griffith – aye, Murphy – aye, Anderson – aye, Johannesen – aye, Dehnert – aye, DeAngelo – aye, Sorrells – aye. Motion carries unanimously. Blake advised he would update the policy based on the motion that passed.

New Business

None.

Travel Requests

None.

Business from the Floor / 911 Issues at the PSAPs

Lawrence Hartpence pointed out a question in the chat log asking if the 10% match is meant to be from the host agency or the employee's agency that is sending them to the training. Rotter confirmed that it is for the host agency and 90% of the cost of training would be covered.

Next meeting date will be June 11th, 2020 at 9:00 AM tentatively if in person at the Des Moines Parks and Recreation Board Room 1551 East Martin Luther King, Jr. Parkway Des Moines.

Chair Rotter thanked everyone who took the time to join the meeting. He recognized that there is a lot of things going on in the world and that there are a lot of challenges. He took the time to commend 911 and Public Safety in Iowa. Things are going well, and the locals are doing a great job. He was proud of the efforts to keep people safe. It is not going unnoticed. With that Chair Rotter adjourned the meeting.

Meeting adjourned at 9:40 A.M.

Cara Sorrells, Secretary