Call to Order
The meeting was called to order by Chair Rob Rotter at 9:00 A.M. and a quorum was determined from the roll call.

Roll Call
Iowa Association of Public Safety Communications Officers (APCO) Secretary alternate Cara Sorrells Present
Iowa Chapter of the National Emergency Number Association (NENA) alternate Tracey Bearden Present
Iowa Geographic Information Council alternate Lawrence Hartpence Absent
Iowa State Sheriffs & Deputies Association (ISSDA) alternate Robert Rotter Present
Iowa Peace Officers Association (IPO) alternate George Griffith Present
Iowa Professional Firefighters (IAPFF) alternate Mike S. Bryant Present
Iowa Firefighters Association (IFA) alternate Mark Murphy Present
Iowa Emergency Managers Association (IEMA) alternate Jeff Anderson Present
Iowa Department of Public Safety (IDPS) alternate Robert Johannesen Absent
Iowa Emergency Medical Services Association (IEMSA) alternate Rob Dehnert Present
Iowa Telephone Association <15,000 alternate Jack DeAngelo Present
Iowa Telephone Association >15,000 alternate Taylor Tippell Absent
Cellular Providers alternate Steve Zimmer Absent
PCS Providers alternate Joe Sargent Absent
Auditor of the State, Ex-Officio member alternate John McCormally Absent

Staff:
Blake DeRouchey, 911 Program Manager Present

Guests also present by teleconference:
Chair Rob Rotter welcomed everyone. Board members in attendance introduced themselves.

Approve the Agenda

Chair Rob Rotter asked for a motion to approve the agenda as presented. Motion by Mark Murphy to approve the agenda. Seconded by Tracey Bearden. All ayes. Passed.

Approve the Minutes

Chair Rob Rotter asked for a motion to approve the previous meeting minutes. Motion by George Griffith. Seconded by Mark Murphy to approve the minutes of May 14th, 2020. All ayes. Passed.

State of Iowa Administrator Reports (Blake DeRouchey)

Program Manager Report

- Upcoming Wireline Migration
  - Delayed due to third party infrastructure
    - First Cut (Marshalltown) June 29
    - Iowa Falls PD
    - Hamilton Co Sheriff’s Office
  - Weekly/PSAP by PSAP updates for awareness
  - Dual provisioning of ALI database required throughout the PSAP Cut schedule
    - Required due to transfers—both migrated PSAPs and legacy PSAPs ALI data needs to sync

2020 GIS Information
Period 2: January-June
All counties remain eligible for $6,000 from Jan-Jun submissions

Benchmarks:
Upload within the period (Jul-Dec)
  98% GIS
  95% ALI to Road Center Line

Benchmarks 2021 (proposed)
Upload within 6-month period
  98% GIS
  98% ALI to Road Center Line
Sending out full grant info post-meeting

  • May: 5 Counties
    • $36,000
  • Total Period 2:
    • 83 Counties
    • $564,000
  • Total FY20: 1,116,000

Current Travel/Public Ed/Training Fund

  • $100,000 Annually (FY2020)
  • Expended: $59,361.30
  • Remaining: $40,638.70
  • Application closed for FY2020
  • Cancelled/postponed/returned: $36,954.50
  • Delaware Co: A Victim’s Plea
  • BV Co: Active Shooter
  • APCO: Peer Support
  • Cerro Gordo: 911’s Least Wanted
  • APCO/NENA Spring Conferences
  • Offered virtually: $5,000
    • ILEA: The Healthy Dispatcher; Positive Interaction with Difficult People -- June 23

FY2021 Travel/Public Ed/Training Fund

  • 10% local cost share
    • Individual or agency
    • Excludes ILEA, NENA, APCO
  • Updated policy
  • Updated website and available Monday
    • https://www.homelandsecurity.iowa.gov/programs/E_911.html
  • Approvals in July

State of Iowa Project Update(s)
• DESCOM MAX CT went live May 20. Planning CAD, Mobile CAD and EMD deployments. Most of EMD certifications are complete.
• Oelwein MAX CT went live June 10.
• Jones Co EMD certifications mostly complete; Administrative/Configuration training complete. Scheduling dates for dispatcher training and go live.
• Buchanan Co, Linn Co, Ringgold Co quotes in progress.
• Humboldt Co, Iowa Co, Shelby Co and Marion Co deployments are on hold pending Comtech Wireline and State-wide ALI project dates.
• Tiffin host/network improvements including supporting Dual Backhaul scheduled for week of June 23. JFHQ upgrades being scheduled for late July.

<table>
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<th>Count</th>
<th>Location</th>
<th>Services</th>
<th>MAX CT Consoles</th>
<th>Outstanding Items</th>
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<td>MAX CT</td>
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<td>TBD</td>
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<tr>
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<td>Shelby CO</td>
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<td>State-wide ALI</td>
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</tbody>
</table>

**Services Key**

Max CT: MAX Call Taker. Includes Logger and Map Viewer
CAD: Computer Aided Dispatch
MIS: Management Information System
EMD: Emergency Medical Dispatch
PP: PowerPhone
PD: Priority Dispatch

**Upcoming deployment dates TBD until have Comtech statewide ALI migration schedule.**
Blake DeRouchey advised he’s been working with ICN, Zetron and FirstNet to provide extra connectivity because so much is riding on that. If the ICN goes down; you lose a lot. They began working on putting that in place amidst the coverage testing. They added network coverage into the PSAP using the LTE network. In case of an outage they want a redundant pathway. They will begin rolling it out in July and it is very exciting.

Wireline – Mike Lauer, ICN

Mike Lauer gave a brief update. Marshalltown PD is scheduled for a cutover June 29th. Comtech and the ICN are in place but they are waiting for a 3rd party vendor and CenturyLink. They want to ensure that all ALI related issues are covered. As they cut ICN, CenturyLink and Comtech will do a lot of testing before turn up. They will do more testing at cutover. They are trying to minimize any intrusion. Lauer encouraged everyone to reach out with any questions or for updates to himself or Bill Burnett. Moving forward if anyone has a fiber project or a move planned, everyone will be connected with ICN fiber. They would like to know by July 15th of every year before the current construction season. There is a 90-120 day turn around.

Bill Burnett with Comtech pointed out that dual provisioning should be continuing, It will be crucial when the circuits become available for transfers. They will be sending out
weekly updates and are really trying to over communicate. Feel free to email him if necessary.

**Training Funds Request**

None.

**Technical Advisory**

None.

**SWIC Chris Maiers gave the following update**

Thank you to everyone for their work with the response to COVID-19.

We are working on our TA requests that were approved by CISA/ECD post COVID.

- We have had to delay nearly all of them and are working on avenues to make them up.

PSAP Grant – More calls scheduled for next week.

- Still offering one-on-one PSAP training, and we have been able to do this virtually. Let me know if you want some.

ISICS applications approved over the last couple of months:

- Avera Health-Avera Care flight – Level 1
- Baxter Fire Department – Level 2
- Calhoun County EMA – Level 2
- Delaware County Comms – Level 1
- Des Moines Public Schools – Level 2
- Iowa National Guard – Level 2
- Safeguard Iowa Partnership – Level 2
- West Branch Police Department/Fire Department – Level 2
- Mitchell County EMA – Level 2
- Waukon Police Department – Level 2 ISICS application up for approval today:
- Pottawattamie County – Level 2
- Winneshiek County – Level 1

LTE Deployable Policy is up for possible approval today following no public comments.

StatusBoard is live. We expedited it with COVID response and the need for local coordination on things like drive through testing sites. Any comms plan can utilize StatusBoard to let users know what is available vs in use.

- 57 agencies/PSAPs with 347 accounts.
- Sign up for access if you haven’t already... It’s free
- 6th TAC in each region is for COVID response at the local level
- StatusBoard training will be offered virtually within the next month or so assuming the Standard is done.

**Jim Lundsted Update**

Lundsted briefed that CISA is sharing regular updates reference threat concerns to commercial and Public Safety communications infrastructure via social media and encouraged continued
vigilance. Beware of ransomware and the best defense is an awareness policy. The two most common security risks are email – think before you click and having a backup that is not connected to your main network. Lundsted emphasized if you have a breach contact your IT and law enforcement – FBI or your state CIO, then CISA.

They are also seeing an increase in the number of GETS (Government Emergency Telecommunications Service) and WPS (Wireless Priority Service). There is a national situation of not being able to complete calls. There is a 97% call completion rate with WPS and 99% with GETS.

Lundsted and Maiers also discussed an on-line webinar delivered ECD technical assistance course that was being offered for PSAP’s in Iowa on June 25th (COOP Planning course). Registration is open for attendees.

34A Update

Tracey Bearden reported they are working on how to get groups of people together. Any movement has been postponed until they can get some participation. It is unsure if July will be more conducive? It may be August until there is some normalcy and when they can get something on their schedule and discuss interest.

Baseline Knowledge for 911 Communications

None.

Legislative Issues

Tracey Bearden reported that per Brandon Miller-Guss with NENA HF2531 is on the floor and they may or may not act on it today. She encouraged supporters to contact their Representatives. Per Angela Dobyns this does not include IPERS status but is a change in the language. Bearden also reported that for the Iowa APCO/NENA Fall Conference they are looking at virtual alternatives.

Unfinished Business

None.

New Business

None.

Travel Requests

None.

Business from the Floor / 911 Issues at the PSAPs

None.
Next meeting date will be July 9th, 2020 at 9:00 AM tentatively if in person at the Des Moines Parks and Recreation Board Room 1551 East Martin Luther King, Jr. Parkway Des Moines.

Chair Rotter thanked everyone who took the time to join the meeting. He appreciated everyone participating and recognized that it is challenging. They are trying to keep operations as close to normal as possible.

Chair Rotter asked for a motion to adjourn the meeting. Motion made by Mark Murphy. Seconded by Jeff Anderson.

Meeting adjourned at 9:38 A.M.

Cara Sorrells, Secretary