

Iowa Department of Homeland Security and Emergency Management



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911 Program Training

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Iowa Department of Homeland Security and Emergency Management

911 Program Review

Changes to Administrative Rule

Text to 911



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Changes to Admin Rule

605-10.2 Recurring Costs – *personnel time directly associated with database management and personnel time directly associated with addressing*

10.3(4) Executive Board-*members of the executive board must come from the eligible voting members*



Changes to Admin Rule

10.4(2) 911 Service Plan-*removed items related to tariff prices and equipment provided by the telephone companies and the number of pay phones. Changed item “I” to a statement of recurring and non-recurring costs to be incurred by the joint E911 service board.*

10.5(1) *removed the wire-line surcharge referendum*



Text to 911

State will send in requests to carriers
Carriers have six months from request
Provide sample policies/procedures
Recommended training guidelines
Educational Materials
Sample Press Release



Update to Next Gen 911 GIS Project

Stacy Gross – GeoComm

Jon Paoli – HSEMD



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911 Program Review

E911 Service Plans and Bylaws

Carryover Applications

Change Management Process



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E911 Service Plan and Bylaws

Must use the template on our website

10.11(2) Admin Rules

Carryover Applications

Change Management Process

[http://www.homelandsecurity.iowa.gov/programs/
E_911.html](http://www.homelandsecurity.iowa.gov/programs/E_911.html)



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Denial of Service Attacks

Jim Lundsted

Department of Homeland Security
Office of Emergency Communications



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